Equipment Services Technician

Overview

Foundation Technologies, Inc. is a family-owned manufacturer & distributor of deep foundation construction products. Contractors & engineers rely daily on our best-in-class products, industry leading technical expertise, and on the ground field support for a wide range of deep foundation applications. An 8x consecutive recipient of Great Place to Work®, FTI has a tightknit family culture, where team members are deeply cared for and empowered to work in their highest and best gifting in an atmosphere that supports professional & personal growth.

We believe people do their best work when they feel supported, respected, and valued - not just as employees, but as individuals. Our culture is close-knit, collaborative, and grounded in trust. When someone joins FTI, they are not just taking a job - they are joining a team that looks out for one another.

The Position

The Equipment Services Technician is responsible for the inspection, maintenance, repair, organization, and readiness of FTI's rental and company-owned equipment, with a primary focus on supporting the Engineering and Technical Services Division. This role plays a critical part in ensuring equipment remains safe, reliable, and ready for deployment to customers and job sites. The Equipment Services Technician performs preventative maintenance, coordinates repairs, tracks, equipment condition, manages inventory levels, and supports fleet utilization efforts.

This position works closely with the Rental Program Manager, Operations, Sales, Engineering, and Field services teams to support equipment availability, customer satisfaction, and overall operational excellence.

The ideal candidate is mechanically inclines, highly organized, safety-focused, and takes pride in maintaining FTI's equipment to the highest standards.

Reporting Relationship

This position reports directly to the Director of Field Services and works closely with the Rental Program Manager, Operations, Engineering, Sales, Field Personnel, vendors, contractors, and customers throughout North America.

Core Responsibilities

1. Equipment Inspection, Maintenance, & Repair

- Perform routine inspections of rental and company-owned equipment.
- Diagnose and troubleshoot equipment issues.
- Complete preventative maintenance activities according to established schedules.
- Perform repairs, adjustments, and component replacements as necessary.
- Coordinate outside repair vendors when specialized services are required.
- Document maintenance activities, repairs, and equipment condition.

Outcome: Equipment remains safe, reliable, and ready for deployment.

2. Equipment Preparation & Fleet Readiness

- Prepare equipment for shipment, rental, and field deployment.
- Inspect incoming equipment following customer returns.
- Clean, organize, test, and stage equipment for future use.
- Verify all accessories, tooling, and components are accounted for before deployment.
- Ensure equipment availability supports customer and operational needs.

Outcome: Equipment is consistently available and prepared to meet customer demand.

3. Inventory & Asset Management

- Maintain accurate records regarding equipment location, condition, and availability.
- Assist with inventory audits and equipment tracking.
- Monitor stock levels of maintenance parts, supplies, and consumables.
- Support equipment tagging, identification, and asset management programs.
- Assist with recommendations regarding equipment replacement or retirement.

Outcome: Equipment and inventory records remain accurate and well managed.

4. Rental Program Support

- Support the Rental Program Manager with equipment utilization and fleet management activities.
- Assist with equipment scheduling, logistics, and deployment planning.
- Communicate equipment status and readiness to internal teams.
- Support rental equipment inspections and customer hand offs.
- Help maximize fleet utilization through timely maintenance and readiness efforts.

Outcome: Rental operations run smoothly and equipment downtime is minimized.

5. Safety, Compliance, & Equipment Protection

- Follow all company safety policies and procedures.
- Perform inspections to ensure equipment complies with safety requirements.
- Identify and address safety concerns proactively.
- Maintain a clean, organized, and safe work environment.
- Protect company assets through responsible handling and maintenance practices.
- Support customer equipment training and safe operating practices when required.

Outcome: Equipment remains compliant, safe, and protected throughout its life cycle.

6. Warehouse & Shop Operations Support

- Maintain cleanliness and organization of equipment storage areas and service facilities.
- Assist with loading, unloading, and movement of equipment.
- Operate forklifts and material handling equipment as required.
- Support shop improvement initiatives and operational efficiencies.
- Collaborate with internal departments to meet project and customer deadlines.

Outcome: Equipment operations are organized, efficient, and professionally maintained.

7. Continuous Movement

• Identify opportunities to improve maintenance procedures and equipment reliability.
• Recommend process improvements that reduce downtime and increase efficiency.
• Assist with implementing new equipment tracking, maintenance, and inventory systems.
• Participate in ongoing training and professional development.

Outcome: Equipment reliability and operational efficiency continue to improve.

This Position Will

• Demonstrate a strong commitment to safety and quality.
• Take ownership of equipment condition and readiness.
• Maintain a high level of accountability and attention to detail.
• Build positive working relationships across departments.
• Communicate clearly and professionally.
• Approach challenges with a practical, solution-oriented mindset.
• Represent FTI positively in every interaction.
• Take pride in maintaining equipment and facilities to a high standard.

Qualifications

• 2+ years of equipment maintenance, mechanical repair, construction equipment, automotive, diesel, industrial maintenance, or related experience preferred.
• Mechanical aptitude and troubleshooting ability required.
• Experience using hand tools, power tools, and diagnostic equipment preferred.
• Ability to perform physical work, including lifting bending, and moving equipment.
• Forklift certification or ability to obtain certification preferred.
• Strong organizational and time management skills.
• Ability to manage multiple priorities and deadlines.
• Basic computer skills and proficiency with Microsoft Office preferred.
• Experience maintain hydraulic, mechanical, or construction• equipment preferred.
• Valid driver's license required.

What Winning Looks Like

• Equipment is consistently maintained, operational, and available when needed.
• Preventative maintenance schedules are completed on time.
• Fleet downtime is minimized.
• Equipment inspections are performed through;y and accurately.
• The warehouse and service areas remain organized and efficient.
• Equipment inventory records remain accurate.
• Internal teams trust the responsiveness and reliability of equipment support.
• Customers receive dependable well-maintained equipment.
• Leadership has confidence in equipment readiness and asset management.

Our Core Values

Go the extra mile - because details matter.
Start with empathy - assume the best in others.
Be a straight shooter- communicate honestly and respectfully.
Hone your craft and be generous with it - we grow by helping each other grow.

Why People Stay

People often join us for the role - but stay because of the relationships.

As a family-owned company, we offer something increasingly rare: stability, genuine care for employees, approachable leadership, and a culture where people are known - not just managed.

Here, your work matters. And so do you.

FTI Culture

- How we serve: Go the extra mile.
- How we treat others: Start with empathy.
- How we communicate: Be a straight shooter.
- How we grow: Hone your craft and be generous with it.

https://www.foundationtechnologies.com/company/culture/

Compensation and Benefits

- Excellent base pay (based on experience)
- FTI covers Medical Insurance 100% personal + 50% of dependents.
- Benefits, Critical Illness, Dental, & Vision Insurance options
- 11 Paid Holidays
- Long Term Disability
- Wellness & Vacation Days
- Simple IRA with FTI match up to 3%
- Work/Life Balance

Foundation Technologies, Inc. offers a competitive salary commensurate with experience and an excellent benefits package. To apply, send resume & cover letter to: hr@foundationtechnologies.com